

8. PUBLIC INVOLVEMENT

SRA has maintained an open door policy with all of Lake Tawakoni's water users and the public from the earliest stages of this event. SRA recognized that many entities had an interest in the impacts of the spill as it contaminated the reservoir and attempted to provide as much information to water users and the public as possible.

At the earliest stages, SRA actively coordinated activities and gathered information from key parties, including Explorer Pipeline, TNRCC, EPA, the city of Dallas, and other water supply entities. SRA conducted public meetings to update citizens on the state of the response and the contamination in Lake Tawakoni. The first public meeting was held on March 16 in West Tawakoni at a local establishment to respond to concerns and provide the latest information to residents. A water suppliers group meeting was held on April 7 at SRA's Iron Bridge Division offices at Lake Tawakoni. Representatives from Explorer, SRA, the city of Dallas, and the TNRCC were in attendance to answer questions from water suppliers, local residents, and the media.

In an effort to provide information to affected parties as quickly as possible, SRA has summarized and provided reservoir monitoring data to water suppliers and the regulatory agencies as soon as analytical results have been received and reviewed. Initially, this information was disseminated by hand and by fax. Reservoir and creek monitoring results continue to be provided by e-mail and fax to more than thirty interested representatives of water customers and regulatory agencies.